

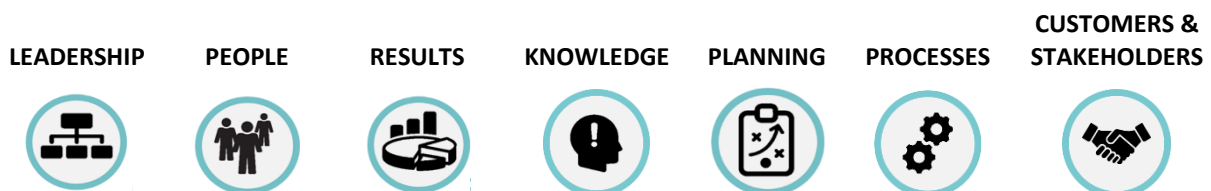
EXCELLENCE HEALTH CHECK

OVERVIEW

An Excellence Health Check is a high-level, yet systematic review of an organisation's management processes and their performance against a model of Excellence. It is used to determine the current state of Excellence of an organisation against the guidelines of the Australian Business Excellence Framework (ABEF).

The ABEF provides a model for innovation, improvement and long-term success and is designed to help organisations measure current performance and build a pathway for future success. The ABEF defines 7 Performance Categories that are interrelated. Organisations cannot achieve sustained success without sound systems and processes in place for all 7 categories.





The 7 categories are:



An organisation's performance against each Item of the ABEF will be assessed during the Health Check on 4 learning dimensions known as ADRI.

- ▶ **Approach** – the intent and desired outcomes
- ▶ **Deployment** – how the plan is put into practice
- ▶ **Results** – the outcomes achieved
- ▶ **Improvement** – the process used by the organisation to continuously improve its results

An Excellence Health Check:

-  Identifies an organisation's key strengths and opportunities
-  Develops a benchmark maturity rating for the organisation that will allow it to compare its performance over time
-  Includes an action-planning workshop for the leadership team that will identify the top priorities in achieving the organisational vision
-  Includes a list of key projects/initiatives/actions that will support the achievement of the vision

EXCELLENCE HEALTH CHECK



METHODOLOGY

Focus Groups

- Held with leadership and team
- Determines organisation's perception of key strengths and opportunities for improvement

Analysis and Reporting

- Report prepared identifying strengths and opportunities of improvement against each item of the ABEF
- Data and information analysed using the 4 assessment dimensions (ADRI)

Excellence Health Check Feedback

- Face to face 1/2 day workshop with Leadership Team
- Includes key strengths and opportunities, maturity score and key recommendations of Thrive35 to address gaps

Action Planning

- Guided session to develop agreed actions, ownership and sequencing for prioritised actions/initiatives/projects

Documentation of Outcomes

- Feedback report from gap assessment
- Action plan

EXCELLENCE HEALTH CHECK

BENEFITS

It enables an organisation to clearly:



1

Assess the performance of their leadership and management systems

2

Build those results into strategic planning processes

3

Benchmark where their organisation stands in terms of comparable organisations

4

Drive and focus business improvement to achieve measurable results

WHY THRIVE35

Thrive35 was founded to develop client capability to sustain success. In an ever-changing market, the key to sustainable performance is the ability of an organisation to ensure an agile business model through developing the capability of its processes and people. We focus on developing your capability and provide services with this goal at the forefront.

- ▶ We have direct executive experience in conducting Excellence evaluations and maturity assessments.
- ▶ Our team includes some of the most respected leaders in Business Excellence both in Australia and globally.
- ▶ We use the latest tools and methodologies to deliver the best outcome for your organisation.