



**THRIVE35**  
PERFORM GROW SUSTAIN

# LEVERAGING EXCELLENCE MODELS

## OVERVIEW

Leveraging Excellence Models is a practical learning workshop that is delivered using action-learning techniques. This enables participants to leverage the guidance of Excellence Models and best practice methodologies to accelerate an organisation's journey towards the desired future state. Participants will learn to use Excellence Models in the context of their own organisation and develop the capabilities to effectively use key best practice methodologies.

The workshop is designed for managers and team leaders of an organisation who have the key responsibility of operational leadership and decision-making. During this course, participants will learn to align their organisational system, conduct an assessment using the lens of the Australian Business Excellence Framework (ABEF), develop a plan to achieve the desired future state, leverage best practice methodologies to drive improvement and embed the change.

Participants will be provided key workbooks and toolkits that can be used to apply the learning gained during this course and improve their organisations.

All participants will receive a Certificate of Achievement at the end of the course.



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## BENEFITS

By the end of this course participants should be able to:

- ▶ Conduct a self-assessment and prioritise opportunities
- ▶ Develop an operating model canvas and improve organisational alignment
- ▶ Create a plan to achieve the desired future state and a scorecard to monitor progress
- ▶ Use improvement methodologies to address prioritised opportunities
- ▶ Sustain improvement through change and performance management

## THE STRUCTURE OF THE WORKSHOP

### DAY ONE

- ▶ Key elements of implementing Business Excellence
- ▶ Systems Thinking
- ▶ Organisational Alignment
- ▶ The Categories and Items of the Australian Business Excellence Framework
- ▶ The ADRI Dimensions of organisational learning
- ▶ Scores and the Scoring Matrix
- ▶ Assessment of Excellence Maturity

### DAY TWO

- ▶ Prioritisation
- ▶ Short-term vs Long-term goals
- ▶ Planning for Success
- ▶ Developing and Using Scorecards
- ▶ Improvement through Lean Six Sigma and PDSA
- ▶ The Principles of Business Excellence and Team Performance
- ▶ Leading the change journey
- ▶ Next steps for success



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