

UNDERSTANDING BUSINESS EXCELLENCE VIRTUAL AGENDA



DAY ONE



8:45am
Log in for 9:00am start

9:00am – 10:30am

Overview

- ▶ Defining Excellence
- ▶ The history of Business Excellence
- ▶ Excellence Models around the world
- ▶ The Benefits of Excellence
- ▶ Examples of success and failures
- ▶ Common Roadblocks and risks



10:30am – 10:45am
Morning Tea

10:45am to 12:30pm

The Australian Business Excellence Framework

- ▶ The Principles and their role
 - ▶ Their meaning
 - ▶ Self-assessment using a principle

DAY TWO



9:00am – 9:15am
Revision

8:45am

Log in for 9:00am start



9:15am – 10:30am

- ▶ The Excellence Model
- ▶ Using Excellence Maturity to guide improvement



10:30am – 10:45am
Morning Tea

10:45am to 12:30pm

Making Excellence a Reality

- ▶ Prioritising for Success
- ▶ Planning and alignment
- ▶ The Balanced Scorecard
- ▶ Business Model Innovation and Systems Thinking

Starting your Excellence Journey

- ▶ Excellence as Usual



THRIVE35.COM.AU



ENQUIRY@THRIVE35.COM.AU



+61 2 80466864



THRIVE35
PERFORM GROW SUSTAIN

FUNDAMENTALS OF
BUSINESS EXCELLENCE
CERTIFICATE