

LEADING BUSINESS EXCELLENCE



THRIVE35
PERFORM GROW SUSTAIN

OVERVIEW

Business Excellence refers to the ability of an organisation to sustain superior performance into the future through the continuous improvement of outcomes delivered to its stakeholders. Organisations that aspire to Excellence use the guidance of Excellence Models at all levels of decision-making. This introductory workshop is aimed at leadership teams and provides participants with a clear understanding of how Excellence Models are best leveraged to gauge resilience, identify capability gaps and inform planning.

During this workshop, leaders will learn about the development of Business Excellence Models, the global context, the fundamentals of the Australian Business Excellence Framework (ABEF), the key steps in an Excellence journey and about key benefits realised by organisations that have adopted the guidance of the Framework. The workshop also includes a guided self-assessment that helps leaders to understand the key considerations defined within the ABEF and collaboratively identify initial capability gaps that inhibit organisational performance.



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BENEFITS

By the end of this course participants should be able to:

- ▶ Explain the fundamental concepts of the Framework
- ▶ Understand the value of Excellence Models
- ▶ Articulate the key inhibitors to the success of their organisation
- ▶ Explain how an Excellence Model relates to other best practice methodologies
- ▶ Determine whether the ABEF would be beneficial their own organisation

THE STRUCTURE OF THE WORKSHOP

HALF DAY

- ▶ The drivers for using Excellence Models
- ▶ Examples of Excellence journeys
- ▶ The Australian Business Excellence Framework explained
- ▶ Excellence Models as enablers of Organisational Performance
- ▶ Governing and leading Excellence
- ▶ Getting started



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